



# Foglight Evolve Administration (2 Training Days)

## COURSE DESCRIPTION

Training is provided as two consecutive days (2-day) sessions delivered as 6 hours per day and includes lectures and demonstrations for up to five (5) students. Classes are conducted using the Customer's Foglight environment. The training covers the full set of Foglight Evolve features, dashboards, and workflows as well as advanced features such as Alarm Tuning and Alert Customization.

## AUDIENCE

This course is intended for new and intermediate Administrators and users of Foglight Evolve.

## PREREQUISITES

This course does not require attendance in any previous Foglight training.

- Attendees must have a dedicated computer to connect to the WebEx session.
- Must have access to their Foglight server and credentials for access.
- Customer should select a dedicated User (or computer) for setup of the WebEx session for browser login to Foglight.
- The Foglight environment should not have any known performance issues.
- A background in virtualization is helpful but not necessary.
- A background in monitoring or diagnostic tools (e.g., VMware vCenter) is also helpful.

## TRAINING OBJECTIVES

Upon Completion of this training each student will:

- Establish an understanding of Foglight Architecture and Data Model.
- Use workflows to drill into the Virtual Environment to identify root causes of performance issues.
- Understand Optimization, Waste Finding, and Remediation.
- Use Capacity Planning tools to identify pending resource limitations.
- Tune monitoring, rules, and alarms to fit the needs of the user's unique environment.
- Understand how to create basic drag and drop dashboards and reports to provide views specific to the customer's applications and environment.
- Perform User Administration to create new Users, Groups, and Roles.



## Activities

### Day 1

- Foglight Evolve Overview and Architecture
- User Interface Navigation
- Monitoring Virtualization Solutions (VMware, XenDesktop, Hyper-V)
- Monitoring Storage & SAN
- Capacity Management
- Optimization
  - Includes CPU, Memory, Storage, Reclamation
- Change Analyzer
- Cost Director
- Scheduling and running out of the box Reports

### Day 2

- Creating personalized Dashboards and Reports
- Rules, Alarms & Alarm Management
- Notifications and Integrations
- Monitoring the Infrastructure
- Cloud Monitoring (AWS, Azure, Google Cloud)
- Monitoring Active Directory, Exchange and Office 365
- Foglight Administration
- Credentials Management
- Services
- Troubleshooting and Best Practice

The training topics outlined in this document are a representation of the expected topics that will be covered during the planned sessions. Anything not outlined in this document considered out-of-scope, including Project Management and delivery on holidays or weekends. All services purchased in association with this package document are non-refundable.

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*All packages are purchased with the expressed intention to be utilized fully within a 3-to-6-month period maximum; however, all packages will expire without the right for refund or extension at 1 year from the date of purchase. All services associated with package delivery are on a time and materials basis. Packages are defined with a broad range of applicable activities which are not fixed in nature or considered specific deliverables. As such, changes may be made as agreed upon by both Consultant and Customer in writing (email is acceptable). This SOD is governed by the terms and conditions stated above and the Transaction Services Agreement ("TSA") at <https://www.lightspeedpm.com/legal.html> as of the date this SOD is executed by Customer. Capitalized terms not defined herein shall have the meaning stated in the TSA. The TSA is hereby incorporated into this SOD instrument.*