



# BarCode Asset Management – Essentials Services Package

## Description

The Essentials Services Package includes implementation of the BarCode product into the Customer environment including integration with the KACE System Management Appliance (SMA) defined by the criteria below. Sessions will be scheduled for a single 4-hour increments with remote access to the SMA.

## Overview

During this remote session, the LightSpeed PM Consultant will work with your team up-to 4 Hours providing services that will be delivered remotely. Activities include:

- Download and provision of the BarCode appliance into the customers' virtual environment.
- Configure of the BarCode appliance to allow full communication.
- Configure of the KACE SMA to enable BarCode to operate correctly.
- Download and configure of the BarCode Smart app to licensed smart devices.
- Configure of the Device Asset type to work with the BarCode app.
- Configuration of a single custom asset type to work with the BarCode app.
- Test and validate communication between the App and the BarCode Appliance.
- Test and validate communication between the BarCode appliance and the KACE SMA.

Once key areas have been presented and discussed, any remaining time may include knowledge transfer including:

- Product Overview
- Product management
- Potential Development (in alignment with your business use-case)

\*Additional training hours can be scoped with your Consultant and your LightSpeed PM Sales team member.

*All packages are purchased with the expressed intention to be utilized fully within a 3-to-6-month period maximum; however, all packages will expire without the right for refund or extension at 1 year from the date of purchase. All services associated with package delivery are on a time and materials basis. Packages are defined with a broad range of applicable activities which are not fixed in nature or considered specific deliverables. As such, changes may be made be as agreed upon by both Consultant and Customer in writing (email is acceptable). This SOD is governed by the terms and conditions stated above and the Transaction Services Agreement ("TSA") at <https://www.lightspeedpm.com/legal.html> as of the date this SOD is executed by Customer. Capitalized terms not defined herein shall have the meaning stated in the TSA. The TSA is hereby incorporated into this SOD instrument.*